

Developments in advocacy over the last 4 years

Louise Hughes
Golden Thread Advocacy Programme
Manager
Age Cymru

New legislation

- Social Services and Well-being (Wales) Act 2014
- Wellbeing and Future Generations (Wales) Act 2015
- Regulation and Inspection of Social Care (Wales) Act 2016

Developments across England and Wales



- Change from Deprivation of Liberty Safeguards to Liberty Protection Safeguards
- Update of the Advocacy Quality Performance Mark and the Advocacy Charter
- The end of Advocacy Action Alliance and the rise of Leaders in Advocacy
- Advocacy awareness week

Welsh specific developments

- Review of the Part 10 Code of Practice (Advocacy)
- Advocacy training for professionals (Social Care Wales Learning Hub)
- Expert Class, Advocacy under the Act (for advocates)
- Impending changes to the Community Health Councils and complaints advocacy

advocacy
The Golden Thread Programme

Enabling views, wishes and feelings

Continued ...

- Making Voices Heard report from the Older People's Commissioner for Wales
- Introduction of the advocacy degree
- Introduction of the new qualifications framework and new advocacy qualifications
- Regional conferences and events
- Welsh Advocacy Conference!

Commissioning of advocacy



- GTAP has supported local authorities across Wales with their commissioning of advocacy under the Act
- We have developed a Framework and Toolkit to support the commissioning process
- Held workshops, events, forums, networks, co-production meetings
- Sharing of good practice

Supporting providers



- National Advocacy Network
 - Expert speakers, case studies, sharing good practice, feeding into what is happening in Wales
- Regional Networks
 - 5 new ones set up plus Chairs Network
 - Supporting 2 existing networks
- Development of tools to support providers
- Service mapping across Wales



Raising Awareness



- Awareness materials (all available on Age Cymru's website)
 - Newsletters
 - Leaflets
 - Booklets
 - Flyers, Z card, bookmarks, decision making process for IPA
- DVD's
 - GTAP
 - NYAS and Dewis CIL
 - Older People's Commissioner for Wales and Age Cymru
- Training
- Meetings with other professionals and stakeholders
- Workshops
- Promotion



Enabling views, wishes and feelings

Advocacy Counts

- Provides a picture of advocacy availability in Wales
- Longitudinal study. Ongoing since 2006
- 2 published editions since 2016 (AC 5 & 6)
- AC7 data is being analysed now ready for publication in the New Year

Thank You!